Report an issue (https://assessmentonline.naac.gov.in/public/index.php/hei/create-ticket)

Issues reported (https://assessmentonline.naac.gov.in/public/index.php/hei/my-tickets)

Review responses (https://assessmentonline.naac.gov.in/public/index.php/hei/recent-updates)

FAQ (https://assessmentonline.naac.gov.in/public/index.php/hei/faq list)

SSR: Academic Infomation

Priority: high | Status: Closed | Created On: 08/08/2022

Raised by: NATIONAL LAW UNIVERSITY DELHI

As per the document shared for the part time teachers /Professor/Associate Professor/ Assistant Professor. We are unable to fit in are professionals, Councilor, Research assistant, etc., who are associated with us for the teaching purposes. Therefore, it is a humble request to provide us with one more column ("others") so that we can provide the complete data for the professionals etc.

Query/Response

Naac

08/08/2022 - 1 week ago

Dear Sir/Manual, You have to give the required details as per the existing current manual and SOP. With Regards, NAAC- coordinator

Report an issue (https://assessmentonline.naac.gov.in/public/index.php/hei/create-ticket)

Issues reported (https://assessmentonline.naac.gov.in/public/index.php/hei/my-tickets)

Review responses (https://assessmentonline.naac.gov.in/public/index.php/hei/recent-updates)

FAQ (https://assessmentonline.naac.gov.in/public/index.php/hei/faq list)

SSR: Criterion 2 (2.1.1) 2.1.1 Average Enrollment percentage

Priority: high | Status: Closed | Created On: 26/07/2022 | Attachment : View (https://assessmentonline.naac.gov.in/storage/app/incident/1658831999.pdf)

Raised by: NATIONAL LAW UNIVERSITY DELHI

Reason to escalate: Please Check.

In Criterion 2.1.1, the percentage column is blank, it shows the error "out of range". Please guide us in this issue.

Query/Response

Naac

02/08/2022 - 1 week ago

Dear Sir/Madam, the above mentioned issue has been resolved. Please fill the data and click on save button so that the values will be updated. Regards, NAAC.

Report an issue (https://assessmentonline.naac.gov.in/public/index.php/hei/create-ticket)

Issues reported (https://assessmentonline.naac.gov.in/public/index.php/hei/my-tickets)

Review responses (https://assessmentonline.naac.gov.in/public/index.php/hei/recent-updates)

FAQ (https://assessmentonline.naac.gov.in/public/index.php/hei/faq_list)

AQAR Submission (Post Accreditation): Clarification about type of institution to submit AQAR 2020-21

Priority: high | Status: Closed | Created On: 21/06/2022 | Attachment : View (https://assessmentonline.naac.gov.in/storage/app/incident/1655808074.docx)

Raised by: NATIONAL LAW UNIVERSITY DELHI

Reason to escalate: type of institution to submit AQAR 2020-21

The clarification that has been sought by NAAC today directs us to submit AQAR for 2020-21. However, when we choose Law University as an option under the Type of Institution, the drop down menu does not reflect option for 2020-21 AQAR though the option is available under University. You are requested to guide us should we choose Law University or University to fill AQAR 2020-21.

Query/Response

Naac

01/07/2022 - 1 month ago

Dear Sir/Madam, Law University manual for AQAR submissions can be submitted in the future years only. As of now you are allowed to submit AQAR only in the General university format. Regards, NAAC

Report an issue (https://assessmentonline.naac.gov.in/public/index.php/hei/create-ticket)

Issues reported (https://assessmentonline.naac.gov.in/public/index.php/hei/my-tickets)

Review responses (https://assessmentonline.naac.gov.in/public/index.php/hei/recent-updates)

FAQ (https://assessmentonline.naac.gov.in/public/index.php/hei/faq list)

AQAR Submission (Post Accreditation) : Data template for Legal Education Universities

Priority: high | Status: Closed | Created On: 17/06/2022

Raised by: NATIONAL LAW UNIVERSITY DELHI

Reason to escalate: Please guide the HEI

As we are preparing AQAR 2020-21. On the NAAC website, data template is not available along with pdf and word file of Legal Education Universities. Please guide us which Data Template should be used for National Law University Delhi.

Query/Response

Naac

22/06/2022 - 1 month ago

Dear Sir/Madam, you are requested to refer the following link for the data template. http://naac.gov.in/images/aqar_online_20-21/apr292022/Legal_Education_University_template.xlsx. Thanking You.

Report an issue (https://assessmentonline.naac.gov.in/public/index.php/hei/create-ticket)

Issues reported (https://assessmentonline.naac.gov.in/public/index.php/hei/my-tickets)

Review responses (https://assessmentonline.naac.gov.in/public/index.php/hei/recent-updates)

FAQ (https://assessmentonline.naac.gov.in/public/index.php/hei/faq list)

IIQA Filling: program specialization

Priority: high | Status: Closed | Created On: 14/06/2022

Raised by: NATIONAL LAW UNIVERSITY DELHI

As per regulation only BALLB (Hons.) is approved by BCI. Rest all other programs e.g LLM, PhD and PG Diploma are approved by UGC. In the drop down menu there is the option of BCI only for BALLB. Please suggest what should be selected for other program like LLM, PG Diploma and PhD. Moreover, there is no option for uploading the document.

Query/Response

Naac

14/06/2022 - 2 months ago

Dear Sir/Madam, Kindly provide the approval letters for LLM, PhD and P G Diploma from the UGC.in the IIQA. with regards, NAAC- Coordinator

Report an issue (https://assessmentonline.naac.gov.in/public/index.php/hei/create-ticket)

Issues reported (https://assessmentonline.naac.gov.in/public/index.php/hei/my-tickets)

Review responses (https://assessmentonline.naac.gov.in/public/index.php/hei/recent-updates)

FAQ (https://assessmentonline.naac.gov.in/public/index.php/hei/faq list)

IIQA Filling: registered mail id is registrar@nludelhi.ac.in

Priority: high | Status: Closed | Created On: 07/06/2022

Raised by: NATIONAL LAW UNIVERSITY DELHI

Reason to escalate: registered mail id is registrar@nludelhi.ac.in

Respected Sir, Please change the registered mail is also. Registered mail id is registrar@nludelhi.ac.in thanks and regards

Query/Response

Naac

10/06/2022 - 2 months ago

Dear Sir/Madam, If you want to change the registered e-mail id, please raise another issue along with the attachment of the request letter from the head of the institution mentioning both old and new e-mail id. Then, the request will be processed after due approval. Regards, NAAC.

Report an issue (https://assessmentonline.naac.gov.in/public/index.php/hei/create-ticket)

Issues reported (https://assessmentonline.naac.gov.in/public/index.php/hei/my-tickets)

Review responses (https://assessmentonline.naac.gov.in/public/index.php/hei/recent-updates)

FAQ (https://assessmentonline.naac.gov.in/public/index.php/hei/faq list)

IIQA Filling: Urgent request to update Registered Mobile Number of NLU Delhi for IIQ

Priority: high | Status: Closed | Created On: 07/06/2022

Raised by: NATIONAL LAW UNIVERSITY DELHI

Reason to escalate: For necessary action

Sorry for the inconvenience After discussion it is decided that the final registered mobile no is 8851301175 Kindly update. Respected Sir, National Law University Delhi is in the process of submitting its Institutional Information for Quality Assessment (IIQA) for NAAC Accreditation. However, an Old Mobile Number stands registered on NAAC website and hence we are unable to make payment. Hence, it is requested that the Old Registered Mobile Number 9871504622 MAY KINDLY BE REMOVED and the NEW MOBILE NUMBER 8851301175 MAY KINDLY BE UPDATED AS THE REGISTERED MOBILE NUMBER ON AN IMMEDIATE BASIS. We have been trying to reach the technical support of NAAC but to no avail. Hence it requested that the needful may kindly be done on an urgent basis. Looking forward to your cooperation and early reply. Thanks and regards

Query/Response

Naac

16/06/2022 - 1 month ago

Dear Sir/Madam, as requested your institution registered mobile number has been changed to 8851301175 (as mentioned in the latest e-mail request). You may proceed further. Regards, NAAC.

Report an issue (https://assessmentonline.naac.gov.in/public/index.php/hei/create-ticket)

Issues reported (https://assessmentonline.naac.gov.in/public/index.php/hei/my-tickets)

Review responses (https://assessmentonline.naac.gov.in/public/index.php/hei/recent-updates)

FAQ (https://assessmentonline.naac.gov.in/public/index.php/hei/faq list)

IIQA Filling: Change Registered Mobile no to NEW Mobile No 9871504622

Priority: high | Status: Closed | Created On: 06/06/2022

Raised by: NATIONAL LAW UNIVERSITY DELHI

Reason to escalate: Technical issue.

Dear Sir/Madam This is to request you please change Registered Mobile No i.e 9711332268 to new mobile no is 9871504622 Due to aforesaid subject, we are unable to make payment as the OTP is generated on old mobile no., that no does not exist in NLUD Please do the needful on the urgent basis thanks

Query/Response

Naac

07/06/2022 - 2 months ago

Dear Sir/Madam, as requested your institution registered mobile number has been changed to 8851301175 (as mentioned in the latest e-mail request). You may proceed further. Regards, NAAC.

Report an issue (https://assessmentonline.naac.gov.in/public/index.php/hei/create-ticket)

Issues reported (https://assessmentonline.naac.gov.in/public/index.php/hei/my-tickets)

Review responses (https://assessmentonline.naac.gov.in/public/index.php/hei/recent-updates)

FAQ (https://assessmentonline.naac.gov.in/public/index.php/hei/faq list)

IIQA Filling: Registered Mobile No. Change

Priority: high | Status: Closed | Created On: 06/06/2022

Raised by: NATIONAL LAW UNIVERSITY DELHI

Reason to escalate: Check this.

Dear Mam, National Law University Delhi mobile number registered with NAAC is changed now. Please update the mobile no. New mobile no is 9871504622

Query/Response

Naac

07/06/2022 - 2 months ago

Dear Sir/Madam, as requested your institution registered mobile number has been changed to 8851301175 (as mentioned in the latest e-mail request). You may proceed further. Regards, NAAC.

Report an issue (https://assessmentonline.naac.gov.in/public/index.php/hei/create-ticket)

Issues reported (https://assessmentonline.naac.gov.in/public/index.php/hei/my-tickets)

Review responses (https://assessmentonline.naac.gov.in/public/index.php/hei/recent-updates)

FAQ (https://assessmentonline.naac.gov.in/public/index.php/hei/faq list)

IIQA Filling: Issue in Sr No 21,22,23 of the academic details

Priority: high | Status: Closed | Created On: 04/06/2022

Raised by: NATIONAL LAW UNIVERSITY DELHI

Reason to escalate: Issue in Sr No 21,22,23 of the academic details

Dear Mam, While filling the academic details of Number of Teaching Staff, Non -Teaching Staff and Students, after filling the numbers when we save and go to next, the data disappear and value 0 is visible in all the boxes of Teaching Staff, Non Teaching Staff and Students. Please solve the issue. for further explaining the issue please Contact on below mobile nos no 8826422011/9811909197

Query/Response

Naac

07/06/2022 - 2 months ago

Dear Sir/Madam, Please ensure that you are using latest OS and latest web browser. And also keep the resolution in 75 -80 %, if you still face any technical issue, please raise another issue along with the attachment of the screenshot of the page. Regards, NAAC.

Report an issue (https://assessmentonline.naac.gov.in/public/index.php/hei/create-ticket)

Issues reported (https://assessmentonline.naac.gov.in/public/index.php/hei/my-tickets)

Review responses (https://assessmentonline.naac.gov.in/public/index.php/hei/recent-updates)

FAQ (https://assessmentonline.naac.gov.in/public/index.php/hei/faq list)

Registration Issues: Change Registered Mobile No.

Priority: high | Status: Closed | Created On: 03/06/2022

Raised by: NATIONAL LAW UNIVERSITY DELHI

Reason to escalate: Check this.

Dear Mam, National Law University Delhi mobile number registered with NAAC is changed now. Please update the mobile no. New mobile no is 9871504622

Query/Response

Naac

07/06/2022 - 2 months ago

Dear Sir/Madam, as requested your institution registered mobile number has been changed to 8851301175 (as mentioned in the latest e-mail request). You may proceed further. Regards, NAAC.